

# Ohio Department of Taxation

*Mobile Application*



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# Agenda

1. What is Ohio's Mobile Application?
2. How did we build it?
3. Lessons Learned - Usage
4. Statewide Mobile Initiative



# What is Ohio's Mobile Application



The Ohio Department of Taxation has a mobile app suite that includes three main modules.


- Check your Refund Status
- Sales Tax Rate
- Current Tax News

The mobile app is available for download from iTunes and Google Play.



# Mobile App Functions

Verizon LTE 12:32 PM 89%

 Check My Refund Status

To obtain your refund status, personal information will be securely transmitted to us

SSN

Date of Birth


We need information on the 2014 return you are looking for

Income Tax

School District Tax

Is this for an amended return?  No

Verizon LTE 12:30 PM 89%

 Check My Refund Status

SSN: XXX-XX-1234      DOB 12/25/1970

Return Type: Income Tax


Your refund check was mailed on 04/16/2015 and cashed. Please check your bank records again to see if you received it. If you did not receive this refund check, please call us at [1-800-282-1780](tel:1-800-282-1780) or [e-mail us](#) to initiate a trace.

OK



# Mobile App Functions (cont)

Verizon LTE 12:32 PM 89%

 Sales Tax Rate Finder

To determine sales tax rate,  
enter address below...

Street

City

Zip


Submit

or, tap below for current location.

Current Location

List Information

Verizon LTE 12:28 PM 90%

 Results

Franklin County

Sales Tax Rate

**7.50%**

County Code: **25**  
Confirmation Code: **M0615-1160**  
Effective Dates: **04/01/15 - 06/30/15**

If you would like to add a title for  
your records, please enter below.

Title Save

Se... Calculate Map

# Mobile App Functions (cont)

Verizon LTE 12:26 PM 90%

## Current Tax News

- Did you receive an Identity Confirmation Quiz Letter? Learn more about how Ohio is [fighting identity theft and income tax fraud](#).
- Learn more about how Ohio is helping small businesses with the [Small Business Tax Deduction](#).
- Complete your online registration reset to file your Ohio and School District Income tax returns free of charge using [Ohio Income Tax Online Services](#).

Verizon LTE 12:32 PM 89%

## Contact Us

Individual & School District Income Tax  
Call 1-800-282-1780

Business Tax Assistance  
Call 1-888-405-4039

Tax Fraud Hot Line  
Call 1-800-757-6091

Or Email Us

Verizon LTE 12:32 PM 89%

## Privacy Policy

### Ohio Department of Taxation Mobile App Privacy Policy

This privacy policy governs your use of The Ohio Department of Taxation Mobile App Suite.

#### ***Automatically Collected Information***

We do not automatically collect information from your device.

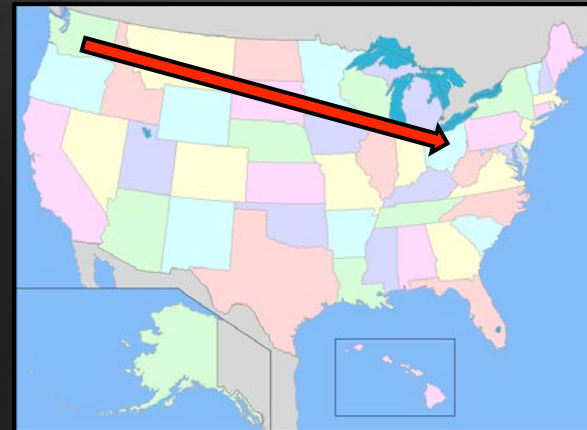
#### ***Do third parties see and/or have access to information obtained by the App?***

We do not share your information with any third parties.

#### ***What are my opt-out rights?***

# How did we build it?

- Re-Purpose Washington Code (WMR), One set for iPhone another for Android (Thank You WA!)
- Vendor (AWH) Re-Wrote code in single base for both (Xamarin), added other modules
- Publish to iTunes (iPhone) and Google Play (Android)
- Maintain static text through web site (News, Policy, Contact Us)



## Lessons Learned - Usage

- What do you want the app to do?
- Who is going to use it?
- Which devices to deploy on?
- Architecture?
- Security?
- Support?

### Ohio Mobile App Usage



**Total: 10,880 Downloads**



# Statewide Mobile Initiative

Ohio is working with Gartner and Sophisticated System Inc. to build a Statewide Mobile Strategy which will include:

- Statewide Assessment
- Platform Recommendations
- Policies and Standards
- Roadmap Phasing Strategy and Investment Model
- Mobile Center of Excellence

