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Jacob supervises Taxation University, a team of tax specialists and instructors within the New Jersey Division of Taxation. Jacob started with the Division seventeen years ago as Customer Service Call Center agent and has worked for the Problem Resolution Unit and the Taxpayer Service Walk-In Center.

He was most recently a Case Advocate with the Office of the Taxpayer Advocate (OTA) where he spent three years resolving ongoing taxpayer problems and disputed state tax issues.

His experience with Sales Tax, Employer Responsibilities, Income Tax and Property Tax Relief Programs has placed him in leadership of Taxation University, where he focuses on educating Division staff and the public to better understand New Jersey tax responsibilities.

Jacob is a songwriter and a musician, playing guitar, drums, piano, accordion, banjo and the mandolin. He writes music for film and theatre and performs in a band playing original music. Jacob has two daughters and is a soccer coach.